## In the claims:

- 1. (Currently Amended) A method of requesting operations and management data from a telephony switch at a computing device, said telephony switch and said computing device in communication with a packet switched data network <u>distinct from a public switched telephone network</u>, said method comprising:
  - a. establishing a connection between said computing device and said telephony switch over said packet switched data network <u>rather than the public switched telephone</u> <u>network</u>;
  - b. forming at least one packet comprising:
    - i. a network address identifying said telephony switch on said packet switched data network;
    - ii. a network address identifying said computing device;
    - iii. a first message type identifier, identifying a message contained at least partially within said packet, as a data request message;
    - iv. a second message type identifier, identifying a type of operations and management data requested from said telephony switch;
  - c. forwarding said packet from said computing device to said telephony switch using said data network.
- 2. (Original) The method of claim 1, wherein said packet further comprises, a security token allowing said switch to authenticate said computing device as a computing device authorized to request said operations and management data.
- 3. (Original) The method of claim 1, further comprising:

  prior to b. exchanging login request and login reply messages between said computing device and said telephony switch, thereby establishing a message exchange session.
- 4. (Previously Amended) The method of claim 1, wherein said message comprises an internet protocol compliant network message.

- 5. (Original) The method of claim 4, wherein said connection comprises a TCP/IP connection and said at least one packet is TCP/IP compliant.
- 6. (Original) The method of claim 1, wherein said connection with said switch is established by way of an intermediate computing platform.
- 7. (Currently Amended) A method of providing operations and management data from a telephony switch to a computing device, said telephony switch and said computing device in communication with a packet switched data network <u>distinct from a public switched telephone</u> network, said method comprising:
  - a. in response to a request from operations and management data, forming at least one packet comprising:
    - i. a network address identifying said telephony switch on said packet switched data network;
    - ii. a network address identifying said computing device;
    - iii. a first message type identifier, identifying said packet as at least partially containing a message formed in response to a request;
    - iv. a second message type identifier, identifying a type of operations and management data provided by said packet;
  - b. forwarding said packet from said telephony switch to said computing device using said data network rather than the public switched telephone network.
- 8. (Original) The method of claim 7, wherein said packet further comprises an alphanumeric identifier of said telephony switch.
- 9. (Original) The method of claim 7, wherein said packet further comprises a security token allowing said computing device to authenticate said switch as a proper switch responding to a request.
- 10. (Original) The method of claim 7, further comprising:

prior to a. exchanging login request and login reply messages between said computing device and said telephony switch, thereby establishing a message exchange session.

- 11. (Currently Amended) A method of exchanging operations and management data between a telephony switch and a computing device, said telephony switch and said computing device in communication with a packet switched data network <u>distinct from a public switched telephone</u> <u>network</u>, said method comprising:
  - a. establishing at least first and second network connections between said computing device and said telephony switch over said packet switched data network <u>rather than the public switched telephone network</u>;
  - b. exchanging data having a first priority over said first network connection;
  - c. concurrently exchanging data having a second priority over said second network connection.
- 12. (Original) The method of claim 11, wherein said packet switcher network adheres to the internet protocol.
- 13. (Previously Amended) The method of claim 11, wherein said connections are TCP/IP connections, at first and second defined logical ports at said telephony switch.
- 14. (Original) The method of claim 11, further comprising encapsulating operations and management messages having a pre-defined format in data packets to exchange said messages in b. and c.
- 15. (Currently Amended) A computer readable medium, containing computer readable instructions, that when loaded into a computing device comprising a network interface for interconnection with a packet switched data network <u>distinct from a public switched telephone network</u>, adapts said computing device to:
  - a. establish a connection with a telephony switch over said packet switched data network rather than the public switched telephone network;
  - b. form at least one packet comprising:

- i. a network address identifying said telephony switch on said packet switched data network;
- ii. a network address identifying said computing device;
- iii. a first message type identifier, identifying said packet as at least partially containing a data request message;
- iv. a second message type identifier, identifying a type of operations and management data requested from said telephony switch;
- c. forward said at least one packet from said computing device to said telephony switch using said data network.
- 16. (Currently Amended) A computing device, comprising:
  - a processor;
  - a data network interface, in communication with said processor;
- processor readable memory, comprising processor readable instructions, adapting said device to:
  - a. establish a connection with a telephony switch over a packet switched data network <u>distinct from a public switched telephone network</u> with said network interface;
  - b. form at least one packet comprising:
    - i. a network address identifying said telephony switch on said packet switched data network;
    - ii. a network address identifying said computing device;
    - iii. a first message type identifier, identifying said packet as at least partially containing a data request message;
    - iv. a second message type identifier, identifying a type of operations and management data requested from said telephony switch;
  - c. forward said at least one packet from said computing device to said telephony switch using said data network interface.
- 17. (Currently Amended) A digital telephony switch, comprising: a processor;

a data network interface, in communication with said processor <u>and connected to a packet</u> switched data network distinct from a public switched telephone network;

processor readable memory, comprising processor readable instructions, adapting said switch to:

- a. in response to a request for operations management data, form at least one data packet comprising:
  - i. a network address identifying said telephony switch on said packet switched data network;
  - ii. a network address identifying said computing device;
  - iii. a first message type identifier, identifying said packet as at least partially containing a message formed in response to a request;
  - iv. a second message type identifier, identifying a type of operations and management data provided by said packet;
- b. forward said packet from said telephony switch to said computing device using said data network interface.